



For your convenience, GIRO is now available for giving of offerings at Gospel Light. We hope this will help facilitate regular, disciplined and grace-driven giving for you. This FAQ serves to answer any questions you may have.

1. How do I get started?

Complete the GIRO application form with your thumbprint / signature duly signed, and deposit the form in a sealed envelope labeled "GIRO" at the Front Desk. Alternatively, you may send the form to 39 Punggol Field Walk Singapore 828753.

Note: For accounts operated via thumbprint, please bring your NRIC/passport to your bank for the print to be taken and witnessed.

2. How long does it take to process my GIRO application?

Your GIRO application will be processed within 21 working days.

3. Will I be notified of the approval of my GIRO application?

Gospel Light Christian Church will inform you of the effective date your GIRO application is approved.

4. When will the GIRO deduction be made?

A deduction will be made from your bank account on the 5th of each month. The amount deducted will be reflected in your bank statement.

5. What will happen if there are insufficient funds in my bank account?

We will not send reminders for unsuccessful deduction. The second deduction attempt will be on the 15th of the same month if the first deduction is unsuccessful. Please note that some banks may impose a service charge for unsuccessful GIRO deduction.

6. Will Gospel Light Christian Church terminate my GIRO deduction?

Yes, if deductions are unsuccessful for a period of 2 consecutive months, your GIRO arrangement will be terminated.

7. Can I stop GIRO giving on a particular month?

Yes. You can simply call us at 9117 6000 during our office hours (8.00 am to 5.00pm). However, we will need you to inform us at least 7 working days before the next deduction date.

8. What should I do if I wish to change my bank account?

If you have an existing GIRO arrangement with Gospel Light Christian Church and wish to change your bank account details, please call us at 9117 6000 during our office hours or email us at shine@gospellight.sg.

9. What should I do if I wish to change the amount of giving?

If you wish to change the amount of giving, please call us at 9117 6000 during our office hours or email us at shine@gospellight.sg for further instruction.